# Freedom of Information: Exercising the right to know

A 2023 Workshop

facilitated by

Mike Larsen, Faculty, Criminology Department, KPU

on behalf of

The BC Freedom of Information and Privacy Association



FIPA acknowledges with respect the Indigenous peoples on whose traditional territory we conduct activities. While striving to increase privacy protection and access to information for everyone, we recognize that colonization and associated attitudes, policies and institutions have significantly changed Indigenous peoples' relationship with this land. For many years, those same things served to exclude Indigenous peoples from the privacy, protection and access to information afforded to others. FIPA is committed to redressing those historic and continued barriers.



The BC Freedom of Information and Privacy Association (FIPA) is a non-partisan, non-profit society that was established in 1991 to promote and defend freedom of information and privacy rights in Canada. Our goal is to empower citizens by increasing their access to information and their control over their own personal information. We serve a wide variety of individuals and organizations through programs of public education, public assistance, research, and law reform. We are one of very few public interest groups in Canada devoted solely to the advancement of freedom of information (FOI) and privacy rights.

https://fipa.bc.ca / @bcfipa / fipa@fipa.bc.ca / 604 739-9788





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44th Parliament, 1st Session (November 22, 2021 - Present)

#### ACCESS TO INFORMATION AND PRIVACY SYS

#### Report and Government Response

#### Report 9: The State of Canada's Access to Information System

· Adopted by the Committee: June 9, 2023

· Presented to the House: June 20, 2023

#### Report 9

Presented to the House: Tuesday, June 20, 2023

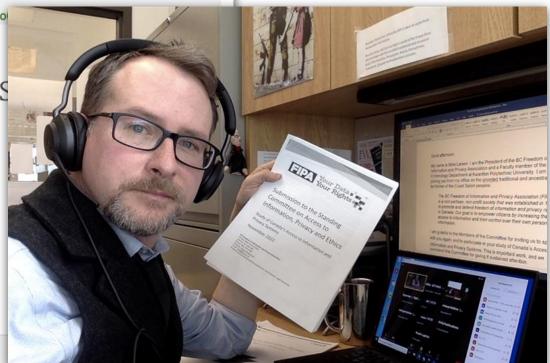
#### Government Response

Presented to the House: Tuesday, October 17, 2023

#### INFORMATION

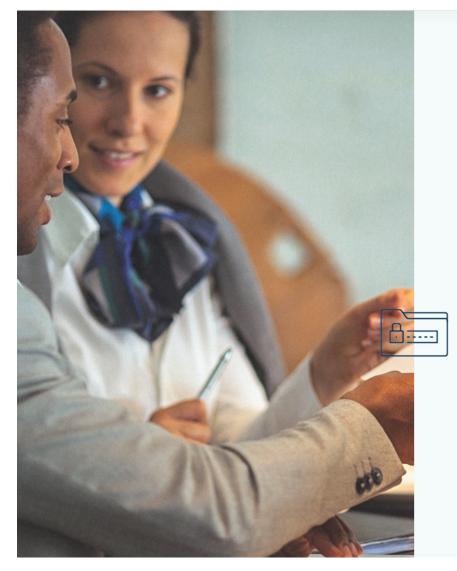
Briefs (12)

Witnesses (42)









#### Donate

#### How can I support FIPA?

For more than twenty years, FIPA has worked tirelessly to defend and expand the reach of freedom of information, and to protect the information rights of British Columbians. We have fought for the public disclosure of government contracts worth hundreds of millions of dollars. We have convened dialogues, conferences, and workshops dedicated to establishing a democratic balance of power between the institutions, the citizens, and the officials who make up our society. Most importantly, we have helped countless individuals understand and act on their fundamental information rights.

Our work wouldn't be possible without the generous support of people like you. Becoming a monthly donor is a low-cost, low-maintenance way to support these projects and much more. And with governments in B.C. and across Canada aggressively pursuing data sharing practices, expanding surveillance efforts, and rolling back privacy protections and information rights, that support is more important than ever before.

We collect as little personal information as possible to allow processing of this secure transaction with this privacy policy. Please note FIPA is a non-profit but is not a charity, we cannot provide a tax receipt for your donation.

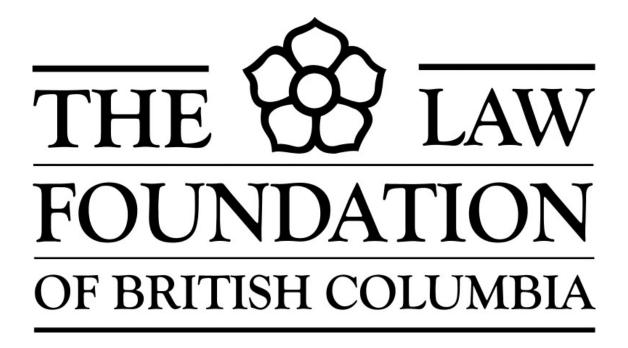
- \_\_\_ \$5
- \$10
- \$15
- \$20
- Other

#### Recurring (every month)

Check

https://fipa.bc.ca/get-involved/donate/





BC FIPA's public education activities are made possible by the generous support of the Law Foundation of British Columbia.



### **Overview**

**Part 1: The Basics** 

Part 2: Before you File

Part 3: Planning a Request

Part 4: After you File

**Questions & Tips** 



# Part 1: The Basics



### The Basics

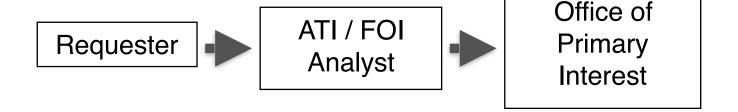
# Canadian Access Regime

Federal Government Bodies

#### Provincial Access Regimes

Provincial Government Bodies

Municipal Government Bodies



- Remember: Access to Information and Freedom of Information Laws are 'dual function'
  - They facilitate a public right of access
  - They enable government secrecy

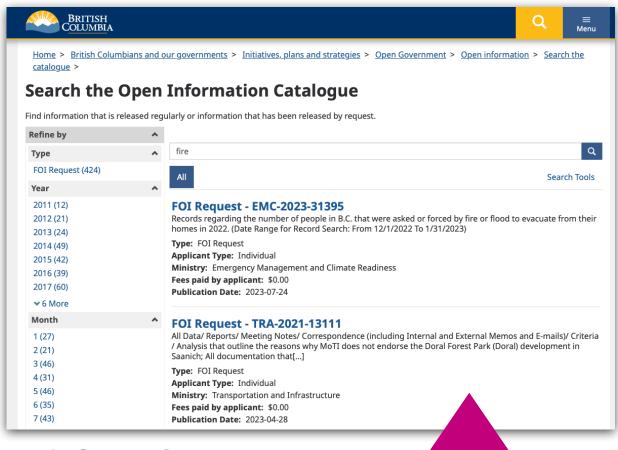


# Part 2: Before you File



## Before you File

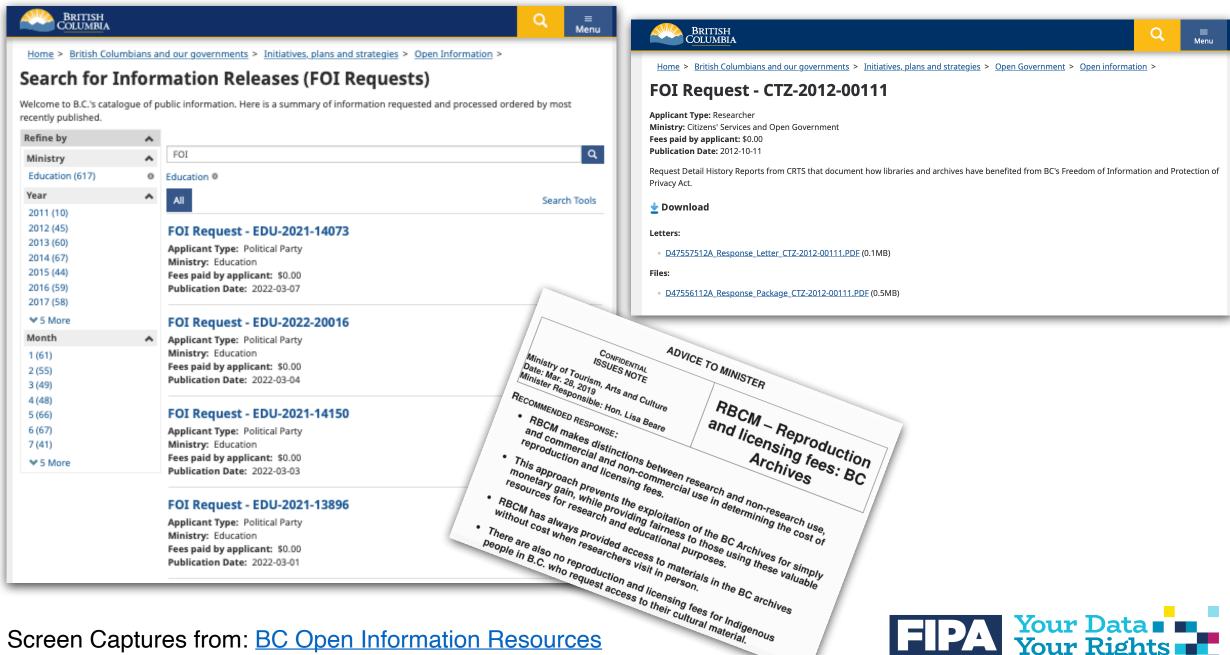
- Many governments and public bodies publish completed ATI/FOI requests on their websites.
- In addition to being a source of useful information, these websites provide examples of successful (and unsuccessful) request wording and examples of the types of records that can be obtained.
- If a public body does not publish its FOI requests online, contact the FOI Coordinator and request a list of previous FOI requests, with file numbers and summaries.



#### **BC Open Government**

Full records of most completed requests filed with provincial ministries and the Premier's Office





Screen Captures from: <u>BC Open Information Resources</u>















Online services

Green Vancouver

Your government About Vancouver

Parks, recreation, and culture

Home, property, and development

People and programs

Streets and transportation

Doing business

Find city information, services and more...

Home > Your government > Get government information > Freedom of information requests and released information

#### Your government

- ▶ Vancouver City Council
- Vancouver Park Board
- Citizen involvement
- Jobs and careers
- Get government information

Data and maps

- Budgets and finances Investor relations
- information reauests and released information
  - Make a Freedom of Information request online

Proactive FOL releases: current year

#### Freedom of information requests and released information

British Columbia's Freedom of Information and Protection of Privacy Act allows you access to information held by the City of Vancouver. You have the right to request any record in the custody or control of the City of Vancouver. This includes records containing your personal information.

#### Find information online

#### Data and maps

Analyze and use our open data and maps to do research, discover trends, make informed decisions, and develop apps.

#### City Manager's emails and memos to Mayor and Council

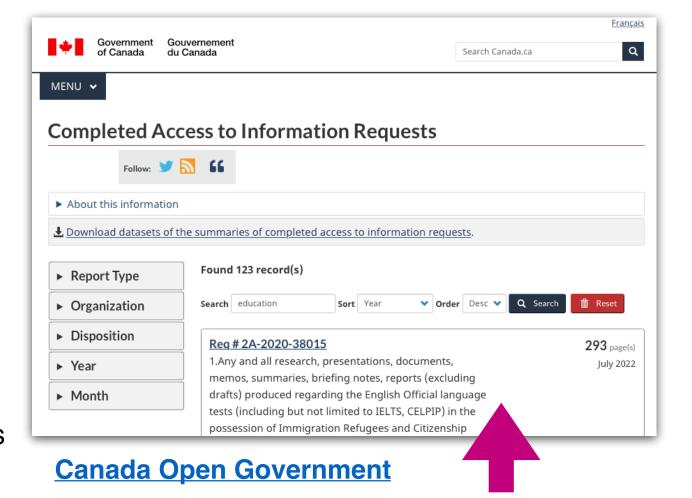
Read emails and memos sent directly to Mayor and Council from the City Manager and Deputy City Manager.

#### Screen Capture from: City of Vancouver



## Before you File

- Many governments and public bodies publish completed ATI/FOI requests on their websites.
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- Summaries of completed requests with federal government bodies
- You must make an informal request (no cost) to obtain previous release packages



# Part 3: Planning a Request



### Planning a Request: Records and Exceptions









#### **Getting Started**

**Objective:** Walk through the steps that connect the identification of a new research idea with the preparation of an ATI/FOI request.

Identify a general research topic / idea that could be explored using ATI/FOI.

Identify one or two key research questions (things that you want to know).

2

Make a list of government bodies that might have information that could help you to explore your research question(s)

Make a list of the types of records that might pertain to your research idea.

3

4

#### **Drafting a Request** Objective: Build on the 'Getting Started' exercise by drafting a formal ATI/FOI request. Request Preparation Checklist Target agency is specified Records of interest are clearly described Optional: Contextualizing statement is included Optional: Desired record format is described Optional: Document versions of interest are indicated Optional: Indication of types of records that are *not* of interest ☐ 'Problem phrasing' is avoided Date range is indicated (if possible) Contact information is included (and preferred mode of contact, if desired) ☐ Request form / letter specifies preferred method of viewing records (attend government office / receive copies of originals) Consider: Is the request too broad? Should it be split into several focused requests? Government Body: **Description of Records:**



# Phrasing a Request

#### **Essentials**

- √ Select the target public body
- ✓ Clearly describe record types of interest
- √ Avoid vague phrasing
- √ Specify a date range

#### As Needed

- ✓ Provide contextualizing information
- ✓ Indicate desired record format(s) and version(s)
- ✓ Indicate record types that are \*not\* of interest



# Part 4: After you File



# After you file ...

- Keep track of correspondence
- Keep track of deadlines and follow up
- Correspondence and challenges:
  - Requests for clarification
  - Extensions
  - Fee assessments
- Release packages as inspiration for follow-up requests







## **Final Tips**

- Don't rush request modification decisions
- →An ATI/FOI file will move through the system at the speed of its most complex component element
- Collaborate and ask questions (and seek advice)
- Delay / extension? Request an interim release of records that have already been processed



# **Questions and Discussion**







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Overview

Frequently Asked Questions

#### Privacy Management Program Training



If you're just getting started on setting up your organizations privacy management, or seeking to improve your existing privacy management program, this audio course will help you and your organization to better understand and refresh your understanding about the requirements of privacy law, and the core components you need to know when creating a compliant privacy management program for your organization.





https://fipa.bc.ca/get-involved/donate/

